



We want you to share your **feelings** and **SPEAK UP!**

If you want to **make a complaint** or just **talk** to someone,
here's how

Is something
wrong?

Speak Up, We've Got
Your Back

No problem is too
small.

Choose someone you
connect with and let
them know what's
going on.

Chat to a staff
member

You can chat **face-to-
face** when you next
see them

Or you can **call** or **text**
us directly at 0431 198
726

Just let them
know

Whatever has been
bugging you, or on
your mind, let the
staff member know
you want to **talk**
about it / make a
complaint

Safe not Secret

If you tell us
something super
personal, we might
have to let someone
else know, like a
teacher or the **police**.
This helps us keep
you **safe**

What happens
now?

Helping you is our
number one priority.
We will keep checking
in with you to let you
know what's going on,
and you can continue
to chat with us if you
have **questions** or
worries.



HELPFUL NUMBERS

Kids **Help** Line
1800 55 1800

Emergency Services
Police, Fire, Ambulance
000

Beyond **Blue**
1300 224 636

Lifeline 13 11 14

Strength Potential
0431 198 726

